Q2 FY05/11 Results Presentation



Note:

Any current plans, forecasts, strategy projections, expressions of confidence and other statements made by us in these materials are premised on the information that was available at the moment of the initial publication and on models that depend on uncertain factors that could impact future earnings.

As the actual results may substantially differ from the projections represented herein due to a variety of reasons, we urge you not to rely solely on these materials.

These materials are not a solicitation to invest. Please rely on your own judgment when making investment decisions.

Income Statement (Consolidated)



Income Statement		FY05/	10			FY05/	11			FY05/	12	
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Sales	8,630	8,273	10,290	9,456	9,359	9,125	11,397	9,926	10,158	10,005	12,430	11,078
SG&A	2,799	2,879	3,069	3,117	3,120	3,265	3,401	3,429	3,460	3,593	3,734	3,803
Labor	1,248	1,246	1,327	1,393	1,471	1,486	1,526	1,567	1,636	1,647	1,864	1,803
Rent	753	732	883	817	828	824	991	887	915	928	1,067	995
Depreciation	102	108	113	120	113	125	119	136	121	131	149	148
Operating Profit	799	548	1,203	755	781	620	1,372	721	852	643	1,407	822
Recurring Profit	814	561	1,213	768	790	643	1,391	746	877	676	1,384	832
Net Income	462	299	641	430	267	299	733	380	404	347	767	427
Sales YoY	17.5%	10.9%	5.7%	8.9%	8.4%	10.3%	10.8%	5.0%	8.5%	9.6%	9.1%	11.6%
SG&A YoY	23.3%	5.7%	9.7%	10.1%	11.4%	13.4%	10.8%	10.0%	10.9%	10.1%	9.8%	10.9%
Labor YoY	25.4%	13.9%	15.4%	16.3%	17.8%	19.3%	15.0%	12.5%	11.3%	10.8%	22.1%	15.1%
Rent YoY	19.1%	12.6%	6.0%	8.6%	9.9%	12.6%	12.2%	8.6%	10.5%	12.6%	7.7%	12.2%
Depreciation YoY	47.8%	13.7%	4.6%	6.2%	11.2%	15.7%	5.3%	13.3%	6.8%	4.8%	25.2%	8.8%
Operating Profit YoY	9.3%	46.5%	4.5%	-12.8%	-2.2%	13.1%	14.0%	-4.5%	9.1%	3.7%	2.6%	14.0%
Recurring Profit YoY	8.1%	43.5%	4.2%	-11.0%	-2.8%	14.6%	14.7%	-2.9%	11.0%	5.1%	-0.5%	11.5%
Net Income YoY	11.6%	39.7%	6.0%	-8.1%	-42.0%	0.0%	14.4%	-11.6%	50.9%	16.0%	4.6%	12.4%
Operating Profit Margin	9.3%	6.6%	11.7%	8.0%	8.3%	6.8%	12.0%	7.3%	8.4%	6.4%	11.3%	7.4%
Recurring Profit Margin	9.4%	6.8%	11.8%	8.1%	8.4%	7.0%	12.2%	7.5%	8.6%	6.8%	11.1%	7.5%
Net Profit Margin	5.4%	3.6%	6.2%	4.5%	2.9%	3.3%	6.4%	3.8%	4.0%	3.5%	6.2%	3.9%
Versus plan												
Sales	1.0%	-0.2%	-1.3%	-8.9%	0.9%	1.9%	-0.3%	-0.9%	-0.4%	-0.5%		
SG&A	0.9%	-1.9%	-1.6%	-5.6%	-1.8%	-2.2%	1.3%	-2.4%	0.1%	0.0%		
Operating Profit	4.2%	5.6%	0.5%	-24.3%	11.4%	47.3%	5.3%	14.4%	4.7%	1.7%		
Recurring Profit	5.0%	8.1%	1.2%	-25.1%	13.0%	51.3%	4.3%	18.4%	5.4%	5.3%		
Net Income	6.0%	0.7%	-4.6%	-24.7%	15.6%	37.8%	11.1%	21.8%	3.7%	6.0%	<u></u>	

Figures may differ from company materials due to differences in rounding methods.

FY05/11 Forecasts were upwardly revised at end of 1H FY05/11. Q3 and Q4 FY05/11 Versus Plan figures reflect performance vs. revised budgets.

BS (Consolidated)



Balance Sheet		FY05/1	LO			FY05/:	11		FY05/	12(Result a	and Estima	ite)
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Cash & Deposit	2,685	2,957	3,503	4,037	3,045	3,378	3,582	3,972	2,586	2,865	4,412	5,142
Inventories	15,003	15,928	15,315	15,466	16,182	17,044	16,726	16,950	17,827	19,175	18,434	18,408
Other	2,601	2,345	2,448	2,641	2,977	2,630	2,675	2,859	3,411	2,960	2,967	3,088
Current Assets	20,290	21,231	21,267	22,145	22,205	23,053	22,984	23,782	23,825	9,266	25,813	26,639
Fixed Assets	4,440	4,519	4,414	4,382	4,599	4,668	4,780	5,226	5,335	4,820	5,228	5,206
Total Assets	24,731	25,750	25,682	26,528	26,805	27,721	27,765	29,009	29,160	30,498	31,041	31,846
Current Liabilities	8,053	8,214	7,626	8,370	8,118	8,338	7,858	8,748	8,893	9,266	8,831	9,409
Fixed Liabilities	3,824	4,382	4,261	3,934	4,310	4,711	4,507	4,485	4,199	4,820	5,028	4,829
Total Liabilities	11,877	12,596	.1,887	12,304	12,428	13,049	12,365	13,233	13,092	14,086	13,859	14,238
Net Assets	12,853	13,153	13,793	14,223	14,376	14,671	15,399	15,775	16,067	16,382	17,182	17,607

Village Vanguard (Hong Kong) Limited is included in consolidated accounts from FY05/11

CF (Consolidated)



Cash How Statement		FY05/	10			FY05/.	1			FY05/12		
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Operating Cash How	-292	-146	298	1,647	-730	-347	-111	1,143	-1,053	-773	13	1,632
Change in Inventories	-872	-1,796	-1,183	-1,335	-644	-1,506	-1,191	-1,415	-881	-2,228	-1,483	-1,457
Other	579	1,650	1,481	2,983	-86	1,854	1,079	2,559	-171	1,454	1,496	3,090
Investment Cash How	-186	-475	-600	-735	-156	-428	-669	-1,218	-329	-618	-556	-756
Change in Tangible Fixed Assets	-104	-212	-309	-487	-93	-234	-374	-684	-188	-360	-381	-519
Change in Other Assets	-82	-262	-291	-248	-63	-194	-295	-534	-140	-257	-174	-236
Financing Cash Flow	86	503	728	47	-141	80	290	-24	0	288	983	294
Operating CF + Investment CF	-479	-621	-302	912	-886	-776	-780	-75	-1,382	-1,392	-543	876

Village Vanguard (Hong Kong) Limited is included in consolidated accounts from FY05/11

Parent Company

Village Vanguard Corporation

What We Do

V_ILLAGE/VANGUARD



■Village Vanguard

Our concept is "A bookstore where you can play." By bringing together various products such as books, variety goods, and CDs, our stores have a unique feel.



■Diner

An old-school hamburger shop modeled after an American diner.



new style

For those who want to be particular about their style, both at work and at play—a new style for you.



■QK



"Exciting book store for kids" Kids can have their own entertainment.

We offer excitement beyond just toys.

Examples of Our Merchandising Approach (1)

V_ILLAGE/VANGUARD

We offer merchandise by creating a unique retail space aimed at entertaining the customer

For example, merchandise themed around "Turn vour room into a bar"

> Jazz is the best accompaniment when having a drink...



Lemon Squeezer Books to read while drinking a daiquiri:

- The Old Man and the Sea
- Hemingway's Favorites
- Factotum

"Tokvo hard-boiled" genre books:

- Tokyo Shark
- Inspired

Merchandise themed around "365-days of Camera livina"

Camera Lover other than Camera

- · Camera-shaped Shoulder bag
- Camera-shaped hand mirror

Toy Camera "HOLGA" Very popular among photographers and artists



Referred Books for the Idyllic Life with Camera

- -Paperbook: "Sightseeing for Buddha's Statue on a Sunny Day"
- -Paperbook:"School Trip for adults in Kvoto"
- -Paperbook: "Day walk for Elderly with Camera"

Tokyo Night Flight

Urban relaxation... Turn off the lights and enjoy the great scenery with a cocktail.

Examples of Our Merchandising Approach (2)





Examples of Our Merchandising Approach(3)



V_ILLAGE/VANGUARD





We delegate both purchasing and sales decisions to the store level

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Marketing

Pursue customer needs in each store

Purchasing

- Reflect customer needs directly
- Unique challenge to discover new needs

Proposition

■ POP, zone creations, and displays
Provide an ingenious space from every store level idea

Store
Manager has
absolute
discretion

Head Office

Authority



Create a retail space that answers the unique needs of each store's customers, in real time



Store level ideas driving impulse buying and customer loyalty





- Hiring people who really understand the company
- Even temporary staff are allowed to make purchasing decisions
- Long-term practical on-the-job training

Sourcing Team



Role

The team assumes the role of in-house wholesaler, proposing products to stores through marketing activities.

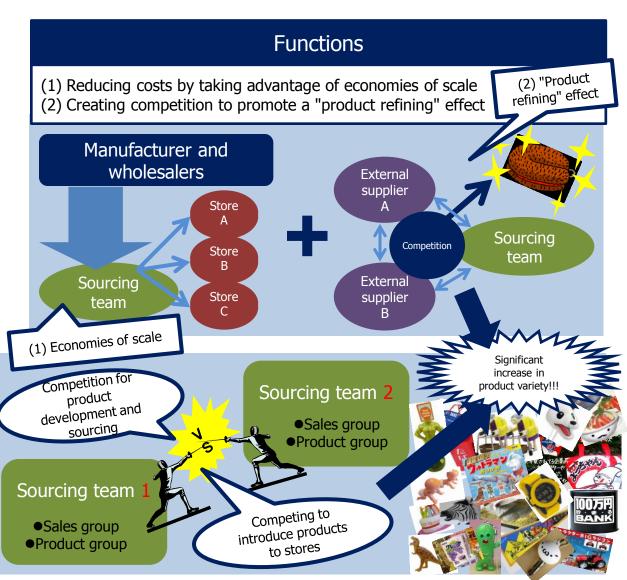


Organization

Promoting competition by splitting the sourcing team into two.

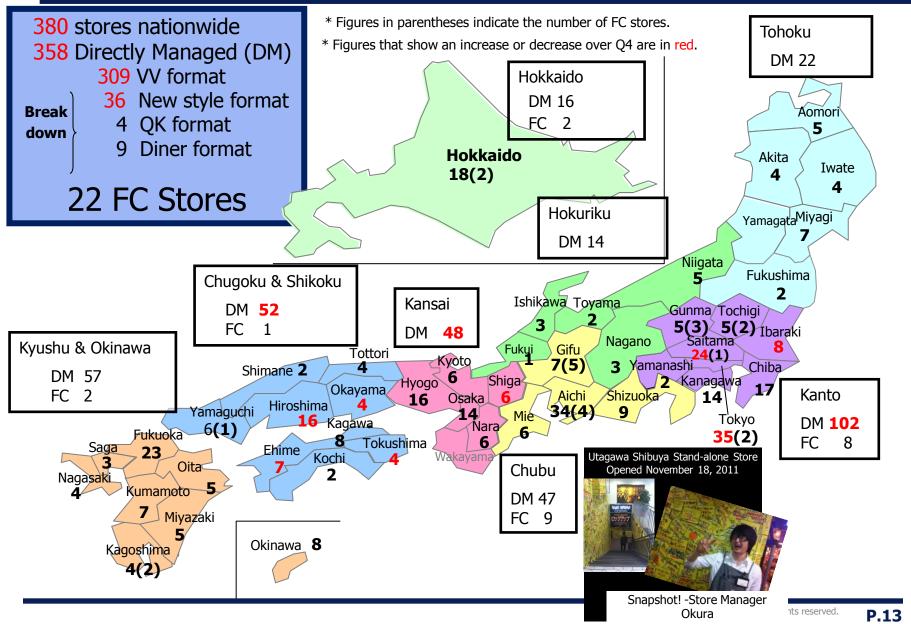
Operational policy:

- (1) Only the sourcing team who introduces a product can handle that product.
- (2) Both teams market to the same stores.



Store Openings (Parent) Store data as of end-Nov 2011





VV – Results (Parent)

Parent Income Statement



FY05/11 Forecast was upwardly revised at end-1H FY05/11. Q3 and Q4 FY05/11 Versus Plan figures reflect performance vs. revised budgets.

Parent Income Statement	FY05/10 01 02 03					FY05/	11			FY05/	12	
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Sales	8,271	7,827	9,888	9,008	8,783	8,402	10,776	9,315	9,306	8,863	11,443	10,102
Gross Profit	3,351	3,130	3,994	3,582	3,500	3,403	4,354	3,739	3,739	3,431	4,649	4,036
SG&A	2,567	2,610	2,776	2,815	2,762	2,869	3,015	2,998	2,984	3,032	3,162	3,209
Labor	1,137	1,137	1,191	1,259	1,306	1,318	1,354	1,378	1,420	1,412	1,523	1,507
Rent	705	674	822	751	746	732	906	798	808	793	953	868
Depreciation	95	100	103	107	97	107	99	114	96	101	113	110
Operating Profit	784	519	1,218	768	738	534	1,339	740	755	399	1,487	827
Recurring Profit	806	541	1,235	791	759	564	1,368	771	788	441	1,481	847
Net Income	455	278	664	429	266	273	731	431	365	229	823	438
Sales YoY	16.6%	9.6%	4.8%	7.3%	6.2%	7.3%	9.0%	3.4%	6.0%	5.5%	6.2%	8.4%
Gross Profit YoY	41.8%	9.9%	1.0%	0.0%	4.4%	7.0%	-3.9%	6.5%	6.8%	-5.6%	14.1%	-3.5%
Operating Profit YoY	7.5%	44.6%	5.7%	-13.2%	-5.9%	2.9%	9.9%	-3.6%	2.2%	-25.3%	11.1%	11.8%
Recurring Profit YoY	6.3%	41.3%	5.3%	-10.7%	-5.9%	4.3%	10.8%	-2.5%	3.8%	-21.8%	8.2%	9.9%
Net Income YoY	8.9%	33.7%	4.2%	-14.7%	-41.5%	-1.8%	10.1%	0.5%	37.0%	-16.2%	12.6%	1.6%
Gross Profit Margin	40.5%	40.0%	40.4%	39.8%	39.8%	40.5%	40.4%	40.1%	40.2%	38.7%	40.6%	40.0%
Operating Profit Margin	9.5%	6.6%	12.3%	8.5%	8.4%	6.4%	12.4%	7.9%	8.1%	4.5%	13.0%	8.2%
Recurring Profit Margin	9.7%	6.9%	12.5%	8.8%	8.6%	6.7%	12.7%	8.3%	8.5%	5.0%	12.9%	8.4%
Net Profit Margin	5.5%	3.6%	6.7%	4.8%	3.0%	3.2%	6.8%	4.6%	3.9%	2.6%	7.2%	4.3%
Versus Plan												
Sales	1.2%	0.2%	-0.8%	-9.3%	0.6%	1.3%	-0.4%	-2.0%	-0.5%	-0.8%		
Gross Profit	1.8%	-0.5%	-0.3%	-10.9%	0.1%	2.6%	2.6%	-1.7%	0.7%	-3.1%		
SG&A	1.3%	-1.8%	-1.8%	-5.7%	-1.6%	-2.8%	0.9%	-4.5%	0.2%	0.1%		
Operating Profit	3.6%	6.7%	2.9%	-25.1%	7.3%	45.1%	6.9%	12.0%	2.7%	-21.5%		
Recurring Profit	4.9%	6.9%	3.1%	-23.6%	8.4%	47.3%	6.0%	14.7%	3.6%	-17.1%		
Net Income	5.8%	-1.5%	-1.1%	-26.0%	8.1%	35.1%	11.3%	24.9%	1.5%	-16.3%		

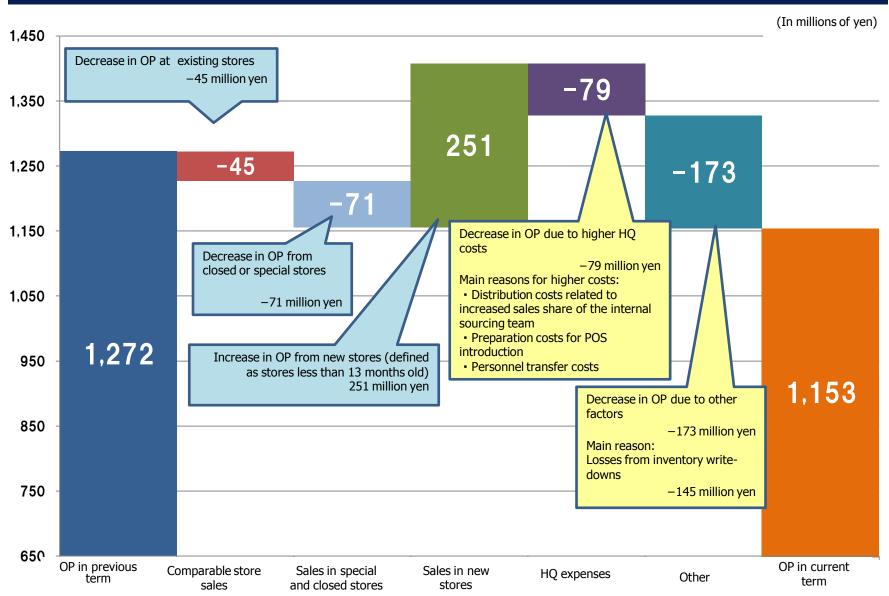
Sales by Category



Sales by Category		FY05/1	0			FY05/1	l1		FY05/12			
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
SPICE (Parent)	6,193	5,926	7,785	6,904	6,780	6,461	8,609	7,177	7,361	14,360		
(Internal Sourcing Team)	1,578	1,565	2,297	1,904	1,752	1,770	2,713	2,088	2,217	79		
(Other)	4,614	4,361	5,489	5,000	5,027	4,691	5,896	5,090	5,143	9,929		
Books (Parent)	1,045	997	1,147	1,117	1,023	1,039	1,178	1,156	1,043	2,036		
NM (Parent)	844	664	771	769	790	719	804	792	734	1,446		
Other (Parent)	189	238	185	218	188	18 4	184	190	167	325		
Sales	8,271	7,825	9,888	9,008	8,783	8,402	10,776	9,315	9,305	18,169		
Composition												
SPICE (Parent)	74.9%	75.7%	78.7%	76.6%	77.2%	76.9%	79.9%	77.0%	79.1%	79.0%		
(Internal Sourcing Team)	19.1%	19.5%	20.9%	21.0%	20.0%	20.5%	22.3%	22.3%	23.8%	0.4%		
(Other)	55.8%	55.8%	55.7%	55.6%	57.2%	56.6%	55.8%	55.5%	55.3%	54.6%		
Books (Parent)	12.6%	12.7%	11.6%	12.4%	11.6%	12.4%	10.9%	12.4%	11.2%	11.2%		
NM (Parent)	10.2%	8.5%	7.8%	8.5%	9.0%	8.6%	7.5%	8.5%	7.9%	8.0%		
Other (Parent)	2.3%	3.0%	1.9%	2.4%	2.1%	2.2%	1.7%	2.0%	1.8%	1.8%		

OP analysis





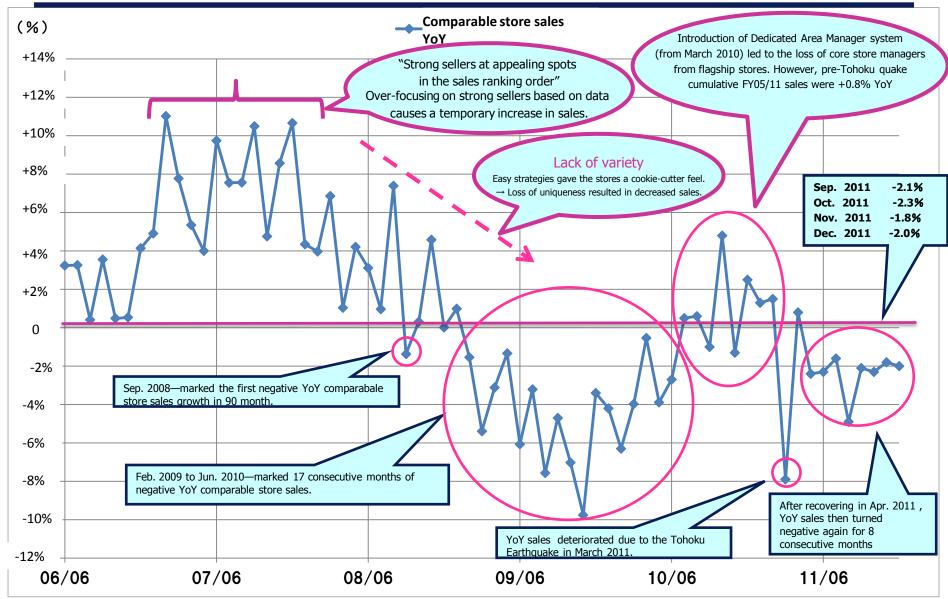
Store Openings



		FY05/ 09	FY05 / 10	FY05 /11				FY	05/12	(Plan and	Actual)			
		Actual	Actual	Actual	Q1	1	Q2	2	Q	3	Q	4	Ful	Year
		Full Year	Full Year	Full Year	Initial Plan	Actual	Initial Plan	Actual	Initial Plan	Revised Plan	Initial Plan	Revised Plan	Initial Plan	Revised Plan
Oper	ning	59	34	46	11	10	5	8	1	6	8	10	25	34
	Village Vanguard	42	30	39	10	9	2	4	1	6	8	8	21	27
	new style	8	1	7	1	1	3	4	0	0	0	1	4	6
	QK	5	0	0	0	0	0	0	0	0	0	1	0	1
	Diner	4	1	0	0	0	0	0	0	0	0	0	0	0
	FC	0	2	0	0	0	0	0	0	0	0	0	0	0
Closi	ıres	8	12	15	2	2	0	1	0	4	0	1	2	8
	Village Vanguard	6	6	8	0	0	0	0	0	3	0	1	0	4
	new style	0	0	0	0	0	0	1	0	1	0	0	0	2
	QK	0	0	4	1	1	0	0	0	0	0	0	1	1
	Diner	0	0	0	1	1	0	0	0	0	0	0	1	1
	FC	2	6	3	0	0	0	0	0	0	0	0	0	0
Chan	ges	51	22	31	9	8	5	7	1	2	8	9	23	26

Comparable Store Sales Year on Year







Stand-Alone Store Focused Initiatives







Concerns exist that the customer appeal of stores is weakening.

Current Initiatives

<u>Creating stores that customers cannot resist visiting again</u>
<u>and again...</u>

In order to improve the ability of stores...



Initial focus on strengthening Tokyo stand-alone stores

Specifically...

Staff evaluation of Tokyo stand-alone stores

Our store is the coolest!!

 Swap store managers between Tokyo standalone stores and in-store shops

I want to be one of the Tokyo stand-alone stores!!



Competition among
Tokyo stand-alone

stores

Competition between Tokyo stand-alone stores and in-store shops

We want our store to be the most interesting!!

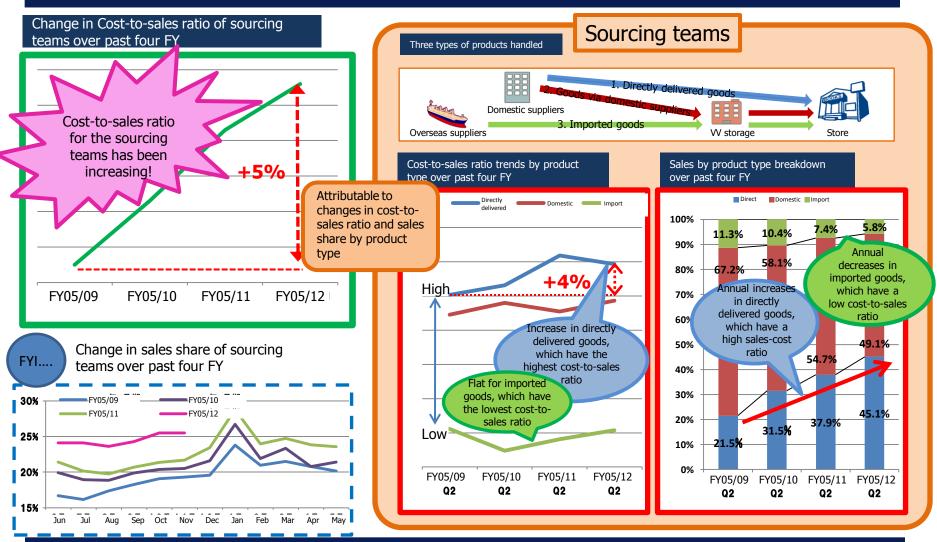
Tokyo stand-alone stores will strive to create exciting shops.

Ability of stores in general will

improve. In-store shops can improve their sales floors.



Increased Cost-to-sales ratio for the sourcing teams



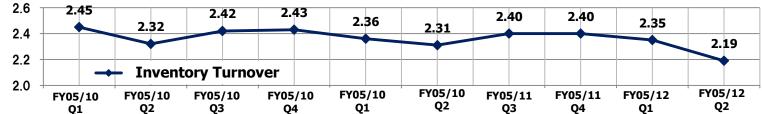


Inventory Control

Existing Store Inventory Trends

	(Million Yen)	Q2 FY05/10	Q3 FY05/10	Q4 FY05/10	Q1 FY05/11	Q2 FY05/11	Q3 FY05/11	Q4 FY05/11	Q1 FY05/12	Q2 FY05/12
Ca	ash Flow From Operations	-173	380	1,756	-718	-523	-214	1,042	-950	-1,061
	■Net Income Before Tax	1,320	2,498	3,256	502	1,015	2,371	3,065	672	1098
	■Net Increase (Decrease) in Inventories	-1,711	-1,048	-1,101	-605	-1,493	-1,112	-1,206	-844	-2139
	Existing stores	1,006	356	348	340	760	301	215	603	1,454
	New Stores	962	1,113	1,292	321	832	1,296	1,725	393	817
	Others	-203	-339	-355	10	31	-287	-427	-14	145
	Valuation Change	-55	-82	-183	-66	-132	-198	-306	-138	-277
	■ Other	216	-1,070	-352	-615	-45	-1,473	-816	-778	-20
Ca	ash Flow from Investment	-402	-479	-538	-138	-393	-558	-1,005	-211	-379
Ca	ash Flow from Financing	78	491	-371	-227	-43	225	-542	38	-55
Fr	ee Cash Flow	-576	-99	1,217	-856	-916	-772	37	-1,161	-1,440
Re	eference									
No	o. of existing stores (Unit: stores)	254	261	272	282	284	283	292	291	302
	ventory change per existing ore during the term	3.9	1.3	1.2	1.2	2.6	1.0	0.7	2.0	4.8

Inventory Turnover



^{*} Cash flows are unaudited and are calculated on a simplified basis



Outside Titicaca Stores





Shibuya store
(Shibuya, Tokyo)



Lake Town store (Koshigara , Saitama)



You Me Town store

(Beppu, Oita)



Early days

Started as a folk art shop, with signs and store fixtures hand-made by staff, in order to replicate the feel of a South American market.

Warm, natural store interior, emphasizing colorful merchandise.

Now

Image of a Mexican resort hotel. An exciting store that makes visitors feel as if they are traveling.

New Titicaca Stores



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Opened November 12, 2011

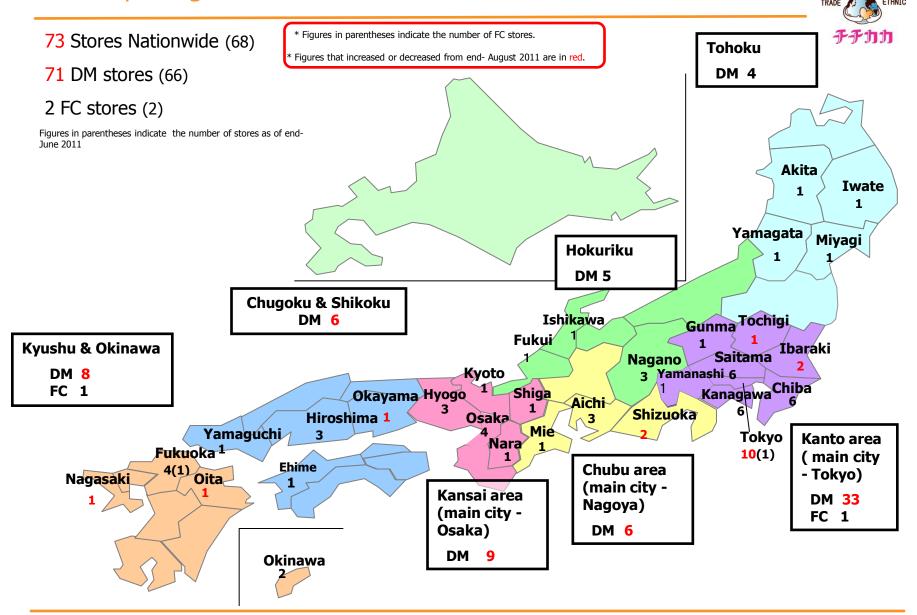
238 sq/m



Inside the Store







Titicaca - Results



Income Statement: Met budget. Q2 FY05/12 sales 3.0% above plan, Q2 FY05/12 recurring profit 64.7% above plan.

Q3 and Q4 FY05/11 vs. Plan figures reflect performance vs. revised budgets.

Titicaca Income Statement		FY05/	10			FY05/	11		FY05/12			
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Sales	361	474	416	467	579	720	630	626	826	1,148	886	947
Gross Profit	246	314	272	291	390	473	412	397	554	797	460	571
Operating Profit	23	55	-10	-2	66	114	53	3	108	275	-71	12
Recurring Profit	20	50	-13	-8	60	110	47	2	106	271	-82	5
Net Income	18	48	-14	12	26	54	25	-16	56	149	-41	3
Sales YoY	43.6%	47.2%	35.9%	56.2%	60.2%	51.9%	51.4%	34.0%	42.6%	59.4%	40.6%	51.3%
Gross Profit YoY	32.6%	1107.7%	-	-	180.3%	50.6%	-	-	42.0%	68.5%	11.7%	43.8%
Operating Profit YoY	124.8%	111.5%	-	-	180.3%	107.3%	-	-	63.3%	141.2%	-	300.0%
Recurring Profit YoY	143.6%	138.1%	-	-	202.8%	120.0%	-	-	76.7%	146.4%	-	150.0%
Net Income YoY	125.6%	140.0%	-	-	41.4%	12.5%	-	-	109.7%	175.9%	-	
Gross Profit Margin	68.1%	66.2%	65.4%	62.3%	67.4%	65.7%	65.4%	63.4%	67.1%	69.4%	51.9%	60.3%
Operating Profit Margin	6.4%	11.6%	-	-	11.4%	15.8%	8.4%	0.5%	13.1%	24.0%	-	1.3%
Recurring Profit Margin	5.5%	10.5%	-	-	10.4%	15.3%	7.5%	0.3%	12.8%	23.6%	-	0.5%
Net Profit Margin	5.0%	10.1%	-	2.6%	4.5%	7.5%	4.0%	-	6.8%	13.0%	-	0.3%
Sales vs Plan	-3.2%	-2.7%	-9.0%	1.5%	9.2%	12.0%	-2.3%	18.3%	0.0%	5.2%		
Gross Profit vs Plan	-1.5%	2.1%	-	-	8.3%	13.7%	-4.5%	26.4%	2.2%	19.5%		
Operating Profit vs Plan	16.9%	30.8%	-	-	88.6%	62.9%	-33.8%	-	10.6%	96.4%		
Recurring Profit vs Plan	24.7%	36.2%	-	-	130.8%	74.6%	-40.5%	-	10.8%	103.8%		
Net Income vs Plan	18.3%	27.4%	-	-	188.9%	54.3%	-30.6%	-	4.9%	101.4%		

Titicaca - Results



Sales vs. Plan: Targets Achieved

Sales: +3.0% against Q2 plan (+56 million yen)

Existing stores: +0.6% (+8 million yen) Wholesale and FC sales: +25.1% (+18 million yen)

New stores: +5.1% (+27 million yen)

SG&A Costs Within Budget

-0.2% against Q2 plan (-2 million yen)

Major items	vs. Plan (Million yen)	
Store rent	+5.4	
Transportation costs	+2.1	L
Labor costs	-7.7	



- -Higher than expected sales meant sales performance-linked rent also increased
- -Headcount for managerial staff not linked to a specific store increased, thus costs related to managers making store visits also rose
- Labor costs came in lower than planned. However, as sales increase we plan to increase store staff to further boost sales.

YoY Improvement in Operating Profit Margin

Q2 Operating profit margin: Improved to 19.4% from 13.9% YoY Q2 HQ costs-to-sales ratio: Improved to 11.7% from 13.4% YoY

Entire company Labor costs-to-sales ratio: Decreased to 22.3% from 25.2%

· HQ costs While HQ costs increased 131.8%, sales increased 151.9%.

While sales increased, the increase in HQ costs was controlled. Consequently, operating profit margin improved to 19.4% from 13.9%.

Number of stores YoY 14 store net increase

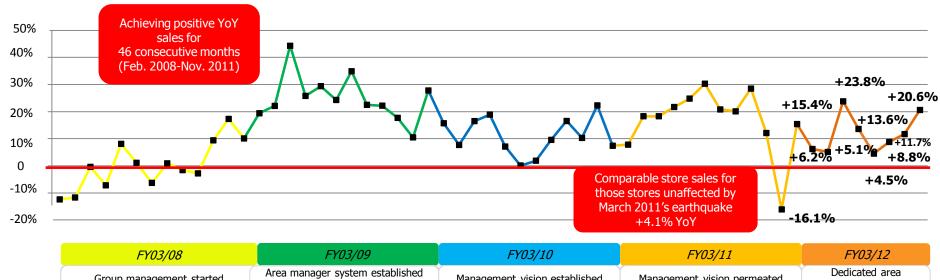
Full-year cumulative sales YoY +11.6%

Results





1H **+11.6%** YoY



Group management started following M&A in May 2007

Area manager system established Full-year results move out of the red

Management vision established Losses carried forward dissolved

Management vision permeated through our credo

Dedicated area manager system introduced

Store Openings and Results

	FY03/09 Results	FY03/10 Results		FY03/11 Plan			FY03/11 Result			FY03/12 Plan		FY03/12 Result (As of end-November)			
			(1H)	(2H)	(Full-year)	(1H)	(2H)	(Full-year)	(1H)	(2H)	(Full-year)	(1H)	(2H)	(Full-year)	
Store openings	12	16	4	4	8	5	10	15	9	10	19	9	5	14	
Store closures	7	1	3	0	3	2	2	4	0	1	1	1	0	1	

Growth strategies



Introduction of Dedicated Area Managers (AM) who are not tied to any one store

Two out of nine managers will

become dedicated

AMs in FY05/12.

Acting Area Managers (past)

Charged with managing a single store but also responsible for area management

However, due to infrequent store tours, effective area management was difficult to implement.

As many stores often had peak business periods at the same time these acting area managers tended to focus mainly on their own stores.

However...

-Challenges in establishing the dedicated area managel system:

Shortage of personnel to assume new Dedicated AM and store manager roles



-Future challenge

- -Establish <u>sub-leaders</u> who will later assume dedicated AM roles.
- → Sub-leaders serve as store managers, and also supervise one other store as a manager.
- -Establish a training store to nurture store managers.
- → Four person debut in Q2 FY05/12 (results at end of Q2)

Dedicated Area Managers (introduced since Q1 FY05/12 onwards)

Dedicated management for the areas under their charge and not tied to also managing a specific store

Increased store tours will make it easier to detect and avoid operational business risks, and reduce any damage to sales.

— Full-scale introduction under

consideration in the future

Dedicated AM AM

Sub-leaders manage their own store as a store manager, while also <u>serving as a</u> <u>manager at another</u> store



Store

Store

Management

Village Vanguard (Hong Kong) Limited

V_ILLAGE/VANGUARD Inside the Store (VVHK) WE ARE OPEN EVERYDAY Could you be my friend? Bail... HKD930 潮流 世

Village Vanguard Hong Kong - Results



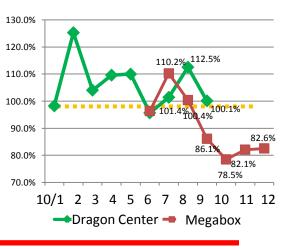
		FY05/11	(Actual)		FY	05/12 (Act	ual and Pla	an)
(Million Yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Est.	Q4 Est.
Sales	36	59	90	118	30	52	103	132
Versus Plan(Million)	▲ 15	▲ 4	▲0	+2	▲ 2	▲ 10	-	-
YoY (Million)	-	-	-	-	▲ 6	▲ 6	+13	+14
Gross Profit	15	25	39	48	13	19	42	54
Versus Plan(Million)	▲ 7	▲ 2	▲0	_1	▲ 0	▲ 6	-	-
YoY (Million)	-	-	-	-	▲ 2	+0	+3	+6
Operating Profit	▲10	▲ 26	▲31	▲ 43	▲ 4	▲22	▲23	▲32
Versus Plan(Million)	+1	▲ 9	+4	_1	+2	▲ 5	-	-
YoY(Million)	-	-	-	-	+5	+1	+8	+11
Recurring Profit	▲10	▲ 26	▲31	▲ 43	▲ 4	▲22	▲23	▲32
Versus Plan(Million)	+1	▲ 9	+4	1	+2	▲ 5	-	-
YoY (Million)	-	-	-	-	+5	+1	+8	+11
Net Profit	▲10	▲29	▲33	▲ 45	▲ 4	▲22	▲ 23	▲32
Versus Plan(Million)	+1	▲ 11	+4	1	+2	▲ 5	-	-
YoY (Million)	-	-	-	-	+5	+1	+10	+13

Store Locations





YoY Sales at Existing Stores





Village Vanguard Webbed Limited

(Consolidated from FY05/11 Q4)

Results and Sales YoY





■ Sales YoY (*Based on value of customers' orders)

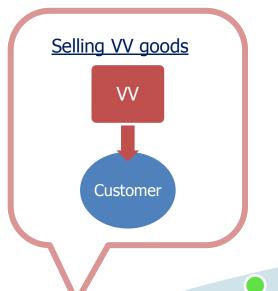


Concept and future strategy for the new site



To stimulate activities within the website, enhance product variety by creating a website

where customers can freely participate.



November 2011

Sales of creators'

works (selected by VV)

started in June 2011

launched POP posting function launched

Users able to sell goods freely from 2012 (plan)

Customer

Selling VV goods + goods offered by users

User B

User C

User A

VV

Five billion yen's worth of goods passing through the site in FY05/14 (target)

Enhance variety of goods

Not only goods selected by VV, original goods produced by customers can be offered on the website.









